

STAKEHOLDER ENGAGEMENT



TENANTS AND LESSEES

Sunway REIT's tenants span across Retail, Office, Hotel, and Industrial & Others segments, given its diversified portfolio across Klang Valley, Johor, Perak and Penang. The tenant base includes global brands, listed companies, SMEs and local entrepreneurs, covering sectors such as F&B, fashion, daily essentials, health services and community-focused businesses. Their success is integral to sustaining rental income, enhancing asset vibrancy and ensuring long-term asset relevance.

Related Material Matters:

- EC1** Business Performance & Resilience
- E2** Waste & Pollution Management
- E3** Energy Management
- E5** Physical Impact of Climate Change
- S2** Occupational Safety & Health
- S3** Tenant Satisfaction
- G3** Brand Awareness & Reputation

Related UN SDGs:



Engagement Objectives:

- Understand tenants' and lessees' requirements and concerns to deliver high-quality, health spaces that drive satisfaction, retention and sustained revenue
- Ensure asset relevance in tandem with evolving market shifts and preferences

Stakeholder Expectations:

- Regular building maintenance and upkeep
- High-quality facilities and responsive customer service
- Prompt resolution of maintenance concerns
- Security and safety across Sunway REIT's buildings
- Compliance with health and safety standards
- Implementation of sustainability-related initiatives and green practices

Initiatives:

- Engaged with high energy usage tenants to share and encourage energy saving practices
- Increased digitalisation, automation and adoption of smart technologies for building management and tenant experience
- Continued Green Lease Partnership Programme
- Organised Crowd Feeder events and community activities to drive retail footfall
- Conducted IAQ audits for some tenants to ensure compliance with IAQ standards
- Provided green fit-out guides to tenants to support sustainable renovations

Engagement Platform:

- A** Tenant satisfaction surveys
- A** Business partner meetings
- A** One-to-one engagement sessions
- R** Newsletters and regular updates
- R** Community engagement activities
- R** Digital communication channels (e.g. emails, Sunway Community Apps)

UNITHOLDERS, FINANCIERS
AND INVESTMENT
COMMUNITY

This group comprises strategic sponsors, institutional and retail investors, financiers providing sustainability-linked funding and the broader investment community. They have a vested interest in Sunway REIT and contributed their financial capital to the Trust for returns.

Related Material Matters:

- EC1** Business Performance & Resilience
- EC4** Sustainable Financing
- G1** Corporate Governance & Transparency
- G3** Brand Awareness & Reputation

Related UN SDGs:



Engagement Objectives:

- Enable unitholders, financiers and investment community to stay informed on the strategic decisions made by the Manager to sustain and enhance financial and non-financial values
- Provide clearer insights into Sunway REIT's performance for the financial year, along with its funding requirements and forward strategy
- Instil market and investor confidence and generate positive impressions among investors, research analysts and other stakeholders
- Secure funding to support ongoing and future business activities

Stakeholder Expectations:

- Financial performance
- Transparent business strategy growth and plans to stay ahead of emerging competition
- Updates on strategic project developments, asset enhancement initiatives and new developments
- High standards of corporate governance
- Return on investment
- Achievement of sustainability performance targets for sustainable financing

Initiatives:

- Issued quarterly results announcements, analyst briefings, analysts / investor engagements, AGMs and media releases
- Communicated sustainability practices through Sunway REIT Sustainability Report and corporate website
- Site visits with analysts and investors

Engagement Platform:

- A** Annual General Meeting ("AGM")
- Q** Investor and analyst briefings
- Q** Results announcement
- O** Corporate website
- A** Integrated Annual Report
- A** Sustainability Report
- R** Media releases
- R** Investor Day, townhalls and property tour
- R** Unitholders' meeting
- R** Sunway REIT's website