



UNIVERSAL ACCESSIBILITY POLICY

Version 1.1 (2025)

Process Owner: Contract & Project Management Department

Intended Users: Sunway REIT

Process / Knowledge Area: Policy Statement

Last Updated: 12 August 2025



The Board of Sunway REIT endorses the policy, and it is effective on 12 August 2025

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1. INTRODUCTION

- 1.1. Sunway REIT Management Sdn Bhd (hereinafter to as “Manager”) is committed to promoting an all-inclusive society by providing physical accessibility in its owned and managed properties, where practicable. In line with Sunway’s commitment to advancing the 17 United Nations Sustainable Development Goals, Sunway REIT’s Universal Accessibility Policy (“Policy”) contributes to SDG 11: Sustainable Cities and Communities, which sets out to provide universal access to safe, inclusive and accessible, green and public spaces to our stakeholders and communities in which we operate.
- 1.2. Universal accessibility is the concept of removing barriers of access while physical design is the concept of designing all products and the built environment to be aesthetic and usable to the greatest extent possible by everyone including but not limited to disabled persons, regardless of their age, ability, or status in life.

2. PURPOSE

- 2.1. The Manager identifies physical accessibility and design in the built environment to be usable by all people, to the greatest extent possible, without the need for adaptation or specialised design.

3. SCOPE

- 1.1. This Policy applies in owned and managed properties, where practicable.

4. POLICY STATEMENT

- 4.1. The Manager strives to promote an inclusive society by incorporating physical accessibility features in owned and managed properties where practicable and/or feasible. SUNREIT identifies physical design as a development feature that focuses on creating accessible buildings and public space for all.
- 4.2. The Manager shall be guided by the best practices and/or principles of physical accessibility, which will apply to all its activities and businesses:
 - a) Build spaces that are welcoming and easily accessible for differently-abled people with limited mobility, amongst others.
 - b) Curb cuts or sidewalk ramps, essential for access by wheelchairs, strollers, walkers and other assistive devices.
 - c) For doors required manual lockset for public access purposes, to use lever handles, rather than twisting knobs.
 - d) Single-hand operation with closed fist for operable components including fire alarm pull stations.

5. IMPLEMENTATION

5.1. The best practices and/or principles of the physical accessibility and design in the built environment applies to the following:

- a) Common areas such as toilet, lift lobby
- b) Infrastructure, features and open spaces

5.2. Exclusion of the following:

- a) Places which are inaccessible / restricted to the public
- b) Places which are under renovation and maintenance

6. Regulatory context

6.1. Person with Disabilities Act 2008 (Act 685)

6.2. Uniform Building By-Law 1984 Section 34 A

6.3. MS 1184:2014 Universal Design and Accessibility in the Built Environment – Code of Practice (Second Revision)